



Gauteng National Taxi Alliance

URGENT DEMAND LETTER

To : Premier Panyaza Lusufi
Office of the Premier Gauteng Province

From : Gauteng Taxi Industry to Premier Panyaza Lusufi
Santaco Gauteng and Gauteng National Taxi Alliance

Subject : Breakdown of working Relationship with MEC Kedibone Diale-Tlabela

Date : 10 July 2026

Dear Premier Lesufi,

This letter serves as an urgent and unequivocal declaration from the Gauteng taxi industry unified in its diversity led by Santaco Gauteng and Gauteng National Taxi Alliance. We write to you today to express our profound disappointment and grave concerns regarding the irrevocably broken working relationship between our industry and the current MEC for Roads and Transport, MEC. Kedibone Diale - Tlabela, as well as the recently appointed Director Delicia Kgage within her department.

The current state of affairs has deteriorated to a point where continued collaboration is untenable, jeopardizing the stability and operational efficiency of a vital public transport sector that serves millions of Gauteng citizens daily.

Our industry has, after careful consideration and numerous attempts to resolve these issues through conventional channels, arrived at the regrettable but firm conclusion that the continued presence of MEC Diale- Tlabela and Director Delicia Kgage in their respective positions is detrimental to the progress and harmonious working relationship long established by MEC Diale-Tlabela's predecessors for a functioning Gauteng transport ecosystem.

Therefore, we formally demand their immediate removal from office.

The reasons underpinning this demand are critical and multifaceted:

1. Disrespect Towards Industry Leadership

MEC Diale -Thabela has consistently demonstrated a profound lack of respect for the established leadership structures and representatives of the Gauteng Taxi Industry. This disregard undermines the very foundation of constructive dialogue and mutual understanding necessary for effective governance and partnership.

2. Failure to Follow Protocol in Communication and Engagement

The MEC has repeatedly bypassed established protocols for communication and engagement with the taxi industry. This unilateral approach creates an environment of distrust and prevents meaningful consultation on matters that directly impact governance, peace and order in our operations and livelihoods.

3. Unilateral Alteration of Operating License Distribution

A particularly egregious issue is the MEC's arbitrary alteration of the established and efficient process for collection of issued operating licenses. Traditionally, operators apply for and collect their licenses at their local operating license offices (Tolabs) within their respective regions once approved and issued. MEC Diale -Tlabela has, however, insisted on centralizing the collection of these licenses, holding them at a single location, and then handing them out at dates solely convenient to her. This deviation from standard procedure causes significant delays, operational disruptions, impoundment of taxis and financial strain on our members, who must travel from their respective regions as they rely on these licenses for their daily operations.

Furthermore, in an attempt to address these critical issues, the Gauteng Taxi Industry formally requested a meeting with MEC Diale- Tlabela. Regrettably, our letter requesting this crucial engagement has been met with silence; the MEC has refused to respond, further illustrating the breakdown in communication and her unwillingness to engage with the industry's leadership and the industry's legitimate concerns. A copy of this unanswered letter date 29 June 2026 is attached for your immediate reference.

Premier, the Gauteng Taxi Industry cannot and will not tolerate this continued disrespect, procedural disregard, and administrative obstruction. We believe that your swift intervention is paramount to restoring order and trust within the provincial transport sector.

We hereby issue an ultimatum: We demand a satisfactory response to our demands by no later than 15 July 2026. Should our demands not be met with a satisfactory response by the aforementioned date, the Gauteng Taxi Industry will be left with no

alternative but to **embark on a massive strike and march to your office on 20 July 2026, to deliver a memorandum of grievances.** During this action, our primary demand will be the unequivocal removal of MEC Diale -Tlabela and Director Delicia Kgage.

We, respectfully urge you, Premier, to consider the gravity of this situation and to act decisively to prevent widespread disruption to public transport and further escalation of this conflict. Our industry remains committed to providing essential services to the people of Gauteng, but we cannot do so under conditions of disrespect and administrative chaos.

Sincerely,

Mzwabantu Midday Mali
Chairman
Santaco Gauteng

A stylized handwritten signature in black ink, featuring a large, sweeping 'M' and 'L' that are interconnected.

Mpho Silas Motsepe
Chairman
Gauteng National Taxi Alliance

A handwritten signature in black ink, consisting of a series of loops and a long, horizontal stroke extending to the right.