



TSHWANE REGION

Physical Address:

110 Custy Street, Unit 1, Temba
Hamaanskraal, 0407

Email Address:

pcctshwaneregion@gmail.com

OFFICE OF THE REGIONAL CHAIRPERSON

MEMORANDUM TO CITY OF TSHWANE METROPOLITAN MUNICIPALITY (SAPS)

To: Office of The Mayor

Att: Dr. Nasiphi Moya

From: *Progressive Civics Congress (PCC) – Tshwane Region*

Date: 17 March 2026

Subject: Memorandum of Implementation Regarding Insourcing of Security Guards

1. Purpose

This memorandum is submitted on behalf of the residents of Tshwane to alert Tshwane municipality about the collapse of service delivery in the city in general and particularly the fact that Tshwane municipality is forcing conventional water meters on the residents of Olievenhoutbosch and the greater Tshwane communities. **This serves as a formal notification to Tshwane municipality to desist from forcing installation of water meters on the residents of Tshwane and Olievenhoutbosch in particular.**

2. Background

Tshwane municipality embarked on an exercise in Olievenhoutbosch to instal conventional water meters without having to properly consult with the concerned residents of the area. This situation has resulted in high water bills shortly after installations with other residents being charged as much as R40,000.00 for a period of 3 months. This situation is not sustainable and cannot ensue perpetually. Such happens in the wake of service delivery having collapsed in the city. Examples of service delivery collapse has been extremely evident for all residents to see and these are :-

- Tshwane is forcing conventional water meters which cause high billing amounts on residents of Olievenhoutbosch and the rest of the city against their demand for prepaid water meters. The municipality has remained adamant about it;





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- The residents of Hamaanskraal are still waiting for Tshwane municipality which has failed to solve their water challenges. Residents of Hamaanskraal have lost their lives due to cholera caused by supply of contaminated water. The city has remained quiet;
- Residents of Ga-Rankuwa have their houses swimming in water because of poorly installed water infrastructure by Tshwane municipality. Numerous petitions have been submitted to the municipality but they fell on deaf municipality ears;
- The whole of Tshwane region is infested with pond-size potholes which damage people's cars and cause accidents. The municipality has turned a blind eye on this;
- Tshwane municipality is spending huge amounts of money on water tankers each month and yet we have water infrastructure that lies in destruction and the municipality refuses to fix the infrastructure. Residents are made to pay for water from water tanks and yet they are being charged monthly bills of water and sanitation services. The municipality is cheating our people, charging them twice;
- Tshwane townships are an eye sore because of sewerage spillages all over the areas. This situation must be addressed as matter of urgency because this is a health hazard to human nature. Almost every township in Tshwane has the same problem. In your suburbs it's start now before the day ends it's fixed. Please treat our people the same. We are not apologetic about it. It must be done now;
- There are a lot of hijacked houses in Tshwane and municipality doesn't have a solution on how to address the problem. The PCC as the custodian of the residents in Tshwane demand that municipality carry audit of who is staying in Tshwane because we cannot have illegal foreigners occupying houses that should accrue to South African residents;
- Governance I Tshwane is under siege and no one is accountable to residents but rather concerned with enriching themselves

3. PCC's Official Position

We, the PCC, declare:

- **TSHWANE MUNICIPALITY SHOULD RESTORE WATER SERVICES TO HAMAANSKRAAL NOW**
- **NOTHING SHOULD BE DONE IN THE NAME OF RESIDENTS WITHOUT THEIR INVOLVEMENT**
- **TSHWANE MUNICIPALITY SHOULD IMMEDIATELY CEASE INSTALLATION OF**





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CONVENTIONAL METERS AND START CONSULTING WITH RATE PAYERS FIRST

- **SERVICE DELIVERY MUST IMPROVE AS A MATTER OF URGENCY**

Demands

We submit the following immediate demands to your office:

1. **FIX ALL POTHOLES NOW**
2. **RESTORE WATER SERVICES TO HAMAANSKRAAL NOW**
3. **STOP CONVENTIONAL WATER METERS INSTALLATION IMMEDIATELY**
4. **FIX ALL INFRASTRUCTURE PROBLEMS IMMEDIATELY**
5. **STOP WASTING MONEY ON WATER TANKERS IMMEDIATELY**

6. Call to Action

We expect a **formal written response within 7 working days**, outlining:

- Your acknowledgment of this memorandum
- Your action plan to address the concerns above
- Name and Contact details of the person to be responsible for this programme
- A plan of action should be submitted on how this programme will be executed

Failure to respond or take action will result in **continued public campaigns**, including:

- Peaceful pickets
- Submissions to Industry Bargaining Council
- Media Splash





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8. Conclusion

The Time To Act is **NOW**. PCC, in solidarity with residents of Tshwane communities will engage these issues until they are solved.

TREAT OUR PEOPLE WITH DIGNITY

Signed: Declaration

Signed: Acknowledgement of Receipt

Name: Cde C.K. Phega
Regional Chairperson
Progressive Civics Congress (PCC)
Contact: 071 984 3073

Name:
Tshwane Municipality Representative
City of Tshwane Municipality
Contact:

Date of Submission: _____ / _____ / 2026

Witnessed by:

Name: Cde Lucy Seolela
Community Leader: Progressive Civics Congress
Contact No: 066 133 8978

