



## **LASCA-MEMORANDUM OF DEMANDS- 29 MAY 2025**

**To: Office of the Executive Mayor**

**Block D| Second Floor| Tshwane House  
320 Madiba Street| Pretoria| 0002  
Tshwane House Building  
29 May 2025**

**SUBJECT: MEMORANDUM OF DEMANDS FOR SERVICE DELIVERY, BILLING CRISIS, AMNESTY  
AND WRITE OFF OF ARREAR DEBTS (PRESCRIBED DEBTS)**

**Dear Executive Mayor, Cllr. Dr. Nasiphi Moya**

### **Introduction**

**LASCA TSHWANE PARLIAMENT is the Non Political/ Non Racial Civic Association, representing the residents of Tshwane in all 7 regions**

The aggrieved residents of Tshwane in all 7 regions ,have given LASCA/Tshwane Parliament the mandate on Sunday, the 4<sup>th</sup> of April 2024 (10:00am-13h00:pm) during Mass Community meeting held at Mbolekwa Community Hall to hand over this memorandum under the Themes “Municipality for the People by the People” and “The People Shall Govern” And this Memorandum should be hand delivered to the City of Tshwane Executive Mayor, and **MAYCO** to urgently address the contents of the Memorandum within 14 working days Legislated Timeframe

The Mandate was clear that the aggrieved residents of Tshwane in various regions who are affiliated to LASCA TSHWANE PARLIAMENT as Aggrieved Ratepayers have genuine demands against City of Tshwane Metro Municipality

### **DEMANDS BY THE RESIDENTS**

- **Immediate Scrapping of Historic Arrear Estimated Bills ( Prescribed Debt)**
- **Scrapping of Conditional Amnesty with Deadline scheduled for the 31<sup>st</sup> of May 2025**

### **LASCA CIVIC ASSOCIATION**

**Mr. Tshepo J Mahlangu | Mrs. Melita Mphahlele | Mrs. Caroline Mahlangu**

**ADDRESS: 4 Mnguni Street| Saulsville|0125| Pretoria 0001**

**Contact: 081 474 1379**

**email: mamaketoane41@gmail.com**

- Clarity on Property Valuations | 2 Fraudulent Accounts created by the Municipality Officials and AFRIRORUM MOU with COT
- Permanent Employment of Local Tshwane Residents as Meter Readers NOT Guestimators exploited by Consulting Firms. This Demand will assist with Accurate Readings
- Firing the Official in Rogue Unit from Finance Departments, who cancelled Dunning Lock aimed at assisting the residents of Tshwane
- Fast Tracking Service delivery in all 7 Regions through current 2025/6 fully funded allocated budget ( Example -EPWP have 20 000 Job Opportunities for the local residents of Tshwane)
- The immediate release of MAYCO report that contains the Write- Off Report that must be taken to the Council for Approval. Please note that we are aware of 2,500 applicants who do not qualify to be registered as Indigent but were included on 70 000 list of Indigents. We eventually seek the complete list of 147 000 registered Indigents to be submitted to Council. We demand Accountability on the MAYCO reports
- **Unblocking of Prepaid Meter Cards and Returning of Prepaid Meters removed by Revenue Protection Department with immediate effect (e.g. 48 hours from the 29<sup>th</sup> of May 2025)**
- Release the Affordability Assessment Report to Council for all customers who completed the Affordability and Assessment forms since 2021 up to date
- The cancellation of **Debt Collector's Contracts which was due to expire in November 2023 and Cancellation of Contracts of Consulting Firms operating within our Municipality. This is Contravention of POPIA ACT**  
**Nb\* Panels of Debt Collection Agencies were appointed with effect from Monday 2<sup>nd</sup> of November 2020 on 3 years Contract, to collect outstanding debt of 120 days and older from 93 113 residential and business debtors, which amounts to R12.8 Billion**
- Cancellation of Credit Control (e.g. Distribution of Fake Final letters of Demands bearing Umar Banda and Nthabiseng Mokete's signatures). This is Fraudulent activity by the City Officials
- Stop Dispatching Contractors and escorting them with TMPD in our Areas. TMPD cannot escort private Companies. These Exploitation of Guestimators by Consulting Firms who earns R2,50 per household must be replaced by our unemployed local Youth
- Cancellation of Notorious Tshwane Ya Tima campaign especially on Indigents who are waiting to be assisted with their approval and also residents who completed Affordability and Rebate Forms since 2021
- Community Outreach programme to be taken away from the Consulting and Debt Collecting Firms. This program is now being used to trick Municipal customers into committing to payment arrangements on Arrear Estimated bills (Prescribed Debt)
- Social Development Department/SASSA). to provide City of Tshwane Metro Municipality with Database of Registered Indigents, including the Recipients of SRD Grants. City of Tshwane have a Total of 600 000 Indigents not 70 000 list withheld by MAYCO
- The City of Tshwane Municipality must use their abandoned buildings instead of leasing private properties. The City must also stop leasing its fleet of vehicles instead of releasing their own fleet in various workshops across the City. This is wasteful and fruitless expenditure
- The City must start Disconnecting Tshwane House building, Embassies and other buildings leased by the City before it intimidate our residents using Unvetted TMPD
- Lesiba Thupudi to vacate our Public Office Space immediately for Cancelling a Dunning Lock Policy alone

LASCA have been further mandated by the Aggrieved Ratepayers to inform Tshwane Metro Municipality NOT to disconnect services until our demands are met. **DUNNING LOCK to be implemented to all Residents (It is legislated by law to put Accounts on DUNNING LOCK where there is a Dispute**

#### LASCA CIVIC ASSOCIATION

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## **CONSTITUTIONAL CLAUSES AND POLICIES VIOLATED BY CITY OF TSHWANE MUNICIPALITY**

### **SECTION 152 (OBJECTS OF THE LOCAL GOVERNMENT)- IDP**

**Section 152.1** The Objects of the Government are-

- (a) To provide Democratic and Accountable government for local communities
- (b) To ensure the Provision of Services to Communities in a sustainable manner
- (c) To promote Social and Economic Development
- (d) To promote a safe and healthy environment
- (e) To encourage the involvement of Communities and Community organizations in the matters of local government

2. A Municipality must strive, within its Financial and Administrative capacity, to achieve the Objects set out in Sub-section (1)

### **DEVELOPMENTAL DUTIES OF MUNICIPALITIES**

#### **Section 153.**

Municipality must (a) structure and manage its administration and budgeting and planning processes to give priority to the Basic needs of the community, and to promote the Social and economic development programmes

### **CHAPTER 10 (Public Administration)**

Section 195.1 (a) A high standard of professional ethics must be promoted and maintained  
(e) People's needs must be responded to, and the Public must be encouraged to participate in Policy making

(f) Public Administration must be accountable

(g) Transparency must be fostered by providing the Public with Timely, Accessible and Accountable information

Nb\* Selby Bokaba is on record saying the City collected huge amounts of money in Dec 2023 through the payment arrangements on estimated bills, but he publicly said that he cannot disclose it in fear that the service providers owed by the City will come after them. The Municipality is contravening Section 32.1 (b). Section 19.1 and PAIA ACT 2 of 2000

2. The above principles apply to- (a) Administration in every sphere of Government and Organs of the State

### **MUNICIPAL SYSTEMS ACT 32 OF 2000**

1. Page 160 Section 42 (Community Involvement)

A Municipality through appropriate mechanisms, processes and procedures, established in terms of Chapter 4, must involve the local community in the development, implementation and review of the Municipality's performance Management system, and in particular, allow the Community to participate in the setting of appropriate Key performance indicators and performance targets for the Municipality

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Nb\* The Municipality always disregard and skip a clause that comes before (1) to provide for Credit Control & Debt Collection which only benefits the Organized Crime syndicate. The Act they deliberately skip states that

- To empower the Poor and ensure that Municipalities put in place Service Tariffs and Credit Control policies that take their needs into account by providing a framework for the provision of Services, Service Delivery Agreements and Municipal Service Districts. The Municipal Systems Act, NO 32 of 2000 and regulations sets out legislation that enables Municipalities to uplift their Communities by ensuring access to essential services

Most importantly: To Implement Equitable Share BUDGET and Policy in accordance with the Constitution not emotions. Indigent Policy to be fast tracked to resolve current billing and revenue collection crisis. BLOCKING CARDS won't assist the Metro with Revenue collection. Re-directing money aimed at buying Electricity by prepaid users, constitutes Crime and Corruption. Question, who really owns or Unduly benefit from these Sub-standard Prepaid Meters?

Lifestyle Audits must be conducted on Officials especially from Finance, Credit Control, and Revenue Protection Departments. Deputy President of RSA Paul Mashatile also articulated on this issue of corrupt officials in Local Govt. One Official can't remove Meters from Revenue Protection Department while the other one decide to Cancel Dunning Lock that aims to assist the Indigents.

### **INDIGENT POLICY-**

Definition of Indigent Person: (Extremely Poor)

An Indigent person is extremely Poor, lacking the Basic Resources of a normal life. Often the Indigent lack not only money but homes. Indigent comes from a "Latin" word meaning wanting, which we used to mean "lacking" and not just to describe desires

Therefore the Indigent Policy or Program is to be fast tracked from 6 months waiting period to a reasonable 3 months period. The Indigent applicants should receive Reference numbers upon submitting all required documentations. The Finance Dept must put all Applicants Municipal Accounts on Dunning Lock pending the approval of Indigent Registrations. Social Development Department to assist City of Tshwane Municipality on this process by providing Database of all Pensioners depending on SASSA Grants not limited to the Unemployed residents, especially who are receiving and awaiting approvals for R350 SRD Grants.

### **EQUITABLE SHARE POLICY**

**The Equitable Share is an unconditional allocation and provides funding for municipalities to deliver FREE BASIC SERVICES to POOR HOUSEHOLDS and subsidizes the cost of administration and other core services for those municipalities with the least potential to cover these costs from their own revenues**

The Municipality must ensure that they formalize the informal settlements in order to avoid spending millions on Water takers. The Equitable Share budget from treasury must be distributed equally amongst the informal and formal dwellers. We demand Audit Reports on this budget since our Budget is deliberately shared with illegal and undocumented foreign nationals e.g. public works properties and mostly in Informal settlements. We refuse to share our country budget with undocumented and illegal foreign nationals. Tshwane Municipality must provide the residents with Audited reports in accordance with the Constitution (Objects of the Local Government)

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**LATE ESTATES:**

Many families are still held liable for the late estate bills and many are in a process to obtain Letters of Authority from the Masters of High Court, which is also the longest process in some cases there are fraudulent allegations on issuing of those Letters of Authority. COT must assist such families pending acquiring of Masters of High Court Letter of Authority and Name Change processes by putting those Municipal Accounts on Dunning Lock

**FLAT RATE**

Flat Rate fee is not legislated, however during the process of any residents applying as Indigents or Affordability Assessments processes (Debt Rehabilitation Programs); we will contribute at least **R300** rands per month, pending the outcome of applications for the Indigent Programme or Affordability Assessment process. This amount applies mainly to Pensioners, Grant recipients, Child headed households and the unemployed residents. The employed residents will then contribute a maximum of R500 per month

Nb\* Prepaid users buys their own Electricity from Eskom hence the proposed revenue contributions are for water only. The City must unblock the Prepaid meters as a matter of urgency. Eskom money cannot be re-directed or channeled to Imposed and deliberate estimated arrear debt, that exercise by the Municipality, amounts to Fraud, Extortion and Corruption

It is advisable for the City to fast track Indigents registration process and approves Affordability Assessment and Rebate application forms which we personally hand delivered to the Ex- Divisional Head of Finance, Mr. Ronny Shilenge

**CANCELLATION OF ARREAR DEBTS-**

To be implemented by end of June 2025

**PREPAID METERS:** To be installed at Informal settlements and Hostels. The City will be able to collect revenue but they must provide residents with Audited Report on Equitable Share Budget. Budget is now allocated to formalize the mushrooming informal settlements but we demand accountability (How part???)

**CONSULTING FIRMS:** The Services of these Consulting Firms are not necessary, therefore we demand Termination of Consulting Firms effective from end of July 2025. This duplication is costing the City millions of Rands that were meant for City Employees. Redirecting funds by paying Consultants while there are employees, not only waste money but equally constitutes crime and corruption Consulting Firms, Revenue Consultants and Debt collecting company's services are no longer welcomed in all Regions of the Capital City. Allowing consulting firms amounts or is equivalent to being an accessory to crime (Extortion and Fraud). The Act of allowing these Labour brokers is contravention of POPIA ACT 2000

The revenue collected by these Consulting Firms at Middestad Building in December as proudly announced by the City Spokesperson on Media in December 2023, should be disclosed to all service providers owed by City of Tshwane municipality. FAILURE by City of Tshwane Municipality to disclose revenue collected in December at Middestad building, contravenes Section 32. 1 (b) and PAIA Act

**GENERAL QUERIES**

- **Conditions on Amnesty are Unconstitutional) and the Deadline should be removed**
- **Prescribed Debt cannot be collected through back to tactics.**
- Sanitation charged without meter or scale and Miscellaneous charges should no longer reflect on our Municipal Itemized Bills. This is theft and corruption towards Ratepayers

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- Waste Management: Dumping sites to be eradicated through placements of Skip Bins (Dumping sites cause health hazards, especially to communities with comorbidities). The CITY is Contravening Section 152. 1.(d)
- Contracted Meter Readers from Consulting Firms to be substituted by permanent local meter readers (In-sourcing) and the community to be educated on Billing (Actual Readings). SECTION 152.1.(e)
- TMPD must stop Escorting Private Contractors (Wasteful and Irregular Expenditure)

### **CLOSING**

Note: Now that the aggrieved Community members of Tshwane under LASCA TSHWANE PARLIAMENT have lodged the dispute at hand, we request the Service provider/Credit provider/ Municipality, which is the RESPONDENT not any Outsourced Consulting Firms, to immediately suspend all Credit Control Actions against the aggrieved Community members of LASCA including dispatching of notices to disrupt services until the dispute at hand is resolved

LASCA / Tshwane Parliament give City of Tshwane Metro Municipality ("Respondent") 14 working days from the date (29 May 2025) this Memorandum of Demands was signed and received, to positively and urgently respond to the Memorandum of Demands. The 14 working days starts on the **29<sup>th</sup> of May 2025**. There will be no further extensions by the City since they dismally failed to respond to 14th June 2023 and 10th November 2023 Memorandums. We therefore give City of Tshwane Municipality 2 options to respond to this Memorandum of Demands

**Option 1:** Meeting at Tshwane House building Boardroom with LASCA Executive Committee members from various Townships (7 regions)

**Option 2.** Meeting with Community members from all 7 regions at Lucas Masterpieces Moripe stadium in Atteridgeville, but we require the assistance of the Municipality to secure and book the VENUE in the month of June 2025

This Memorandum of Demands serves as an interdict since there are genuine collective disputes lodged by the aggrieved residents of Tshwane. This Memorandum of Demands was signed at Tshwane House Building .on the 29<sup>th</sup> of May 2025

### **LASCA TSHWANE PARLIAMENT EXECUTIVE COMMITTEE MEMBERS**

1. Name: Mr. Tshepo Mahlangu (President) Signature:.....
2. Name: Mrs. Melita Mphahlele (Head) Signature.....
3. Name Mrs. Caroline Mahlangu (Deputy Head) Signature:.....

### **LASCA-TSHWANE PARLIAMENT ADDITIONAL COMMITTEE MEMBERS ( Witnesses)**

4. Name:.....Signature:.....  
MAMELODI & NELLMAPIUS & EERSTERUS
5. Name:.....Signature:.....  
SOSHANGUVE

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6. Name:.....Signature:.....  
GARANKUWA
7. Name.....Signature.....  
MABOPANE

**RESPONDENT/RECIPIENT**

This Memorandum of Demands from LASCA TSHWANE PARLIAMENT was received by the following  
duly authorized recipients below;

**Name| Surname:** .....

**Department:**.....

**Position:** .....

**Signature:** .....

**ACKNOWLEDGEMENT OF RECEIPT (DATED STAMP FROM CITY OF TSHWANE METRO  
MUNICIPALITY)****LASCA CIVIC ASSOCIATION**

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