

To : Honorable Mayor DR. Nasiphi Moya

From : SANCO MAMELODI ZONE and ALL stake holders.

Date : 08 January 2025

Memorandum of demands from Residents of Mamelodi regarding the decay in the community caused by lack or proper service delivery

As Mamelodi residents from the far east to the west Nellmaphius and Eersterust ( region 6 in particular) we call for :

\* Free registration of new prepaid meters - we have a community that is in debt, not only with the municipality, an increasing Unemployment rate which makes the asking price for new prepaid meter very impossible for community to acquire.

(2) the city has forced the community to resort to illegal connection through the city's illegal blocking of prepaid card that supposed to purchase electricity. They were blocked due to rent owed.

(3) the city further takes money that was supposed to purchase electricity and re directs it to rent that is due, this illegal practice has forced residents to seek alternative measures.



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(4) We call for free registration or installation of the new prepaid meters in known existing informal settlements.

\* We call for the formalization of known existing informal settlements, people have a right to dignity, shelter and water. The living conditions in the informal settlements are not representing the democracy we are supposed to enjoy.

\* Flat rate - The living conditions of the poor of the poorest have not changed, the bread winners and owners of the four room houses have passed on.

The remaining custodians are part of the unemployed and the previously disadvantaged.

(2) the community of Mamelodi demands a flat rate. This is a sign that they are willing to pay their municipal dept only to a municipality that understands the living conditions of the poor.



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\* Scrapping of debt for residential and local businesses - Former public protector in her report cited that the estimate billing which was caused by the city not providing meter readers regularly, is in its self irregular and unlawful.

(2) Because of the municipal debt relief available from government to municipalities, the municipality must extend the same gesture to residents, considering the manner in which the city in Mamelodi, has been unlawfully billing residents through their estimates.

\* Review of credit control and indigenous policies - The majority of the residents in Mamelodi are unemployed, child led house holds and some living in extreme measures of poverty, policies such as the PoP have in history proven to directly deal with issues face by the marginalized.

(2) the credit review policy used by the city has not gone through the process of public participation as stipulated by law, it cannot be considered as it proves it does not cover or take in consideration the local black majority.

(3) This credit control policy has been passed during the Covid 19 lock down days, the absence of the public in that regard is understandable, but now we demand a review of the credit control policy so that it is inclusive and speaks directly to the people its supposed to serve.



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- \* Outstanding title deeds for old four room houses - The elderly original owners of those old four room houses were first given a 99 year lease agreement by the apartheid government, its time they get their title deeds. Apartheid agreements should not continue to bind us over 30 of democracy.
  
- \* A return of EPWP programs to assist cleaning of graveyards, public parks, public halls and libraries and storm water drains.
  
- \* A review of graveyard fees, upgrading of the facilities, empowerment of the employees working there.

#### Reservoir

- \* Demand the city use its by laws to ensure that there reservoir should remain a non residential area.
- (2) Due to the resident already living there, plus known fact that it was exposed before(open) we demand testing of the water to assure residents that the city is providing clean water.
- (3) We demand security personnel to guard the nation treasure, the water reservoir.



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## Closure

Honorable Mayor this memorandum is given to you with an expected response within 14 days from the 8 of January 2025. Failure to respond will not only aggravate the residents but force them to take alternative action led by the stakeholders involved today.

Convener

Deputy Convener

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Date : 08-01-2025.

Time :